



## **Syllabus**

### **GENERAL INFORMATION**

Course Title: IT Fundamentals Laboratory

Code: CCNL 1000

Contact Hours: 56 Hours

Academic Term: Feb 7, 2022 to March 14, 2022

Professor: Joel Vargas Ramos E-Mail: jvargas@passwordpr.com

### **COURSE DESCRIPTION**

Successful students will have the knowledge required to assemble components based on customer requirements, install, configure and maintain devices, PCs and software for end users, understand the basics of networking and security / forensics, property and safely diagnose, resolve and document common hardware and software issues, apply troubleshooting skills, provide appropriate customer support, and understand the basics of virtualization, desktop imaging, and deployment.

#### **OBJECTIVES**

This course will teach the student the fundamental principles of installing, configuring, and troubleshooting PC, mobile, printer, and networking device hardware and help you to progress a career in PC support. It will prepare the student take the CompTIA FCO-U51 exam by providing 100 coverage of the objectives and content examples listed.

## THEMATIC CONTENT

#### I. Core Hardware Component (Introduction)

Unit 1.1 Introducing Internal Components

Unit 1.2 Exploring Motherboards, Processors and Memory

Unit 1.3 Exploring Storage and Expansion Devices

Unit 1.4 Exploring Power and Cooling

# II. Peripherals and Connectors

Unit 2.1 Audio, Video and Printers

Unit 2.2 Input Devices

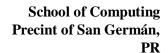
Unit 2.3 External Storage and other Connectors\

## III. Troubleshooting Method and Operating Systems

Unit 3.1 Operating System Fundamentals Unit 3.2 Navigating an Operating System

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## IV. Networking Technologies and Wireless Routers

Unit 4.1 Connection Types and Features

Unit 4.2 Network Connectivity Essentials

Unit 4.3 Setting Up a SOHO Router

## V. Network Sharing and Storage

Unit 5.1 Local Network Sharing

Unit 5.2 Web Based Sharing and Access

# VI. Security Threats

Unit 6.1 Understanding Hacking

Unit 6.2 Understanding Security Threats

## VII. Software Applications

Unit 7.1 Common Software Applications and File Types

Unit 7.2 Software Management Best Practices

## VIII. Security Best Practices

Unit 8.1 Computer and Network Security Best Practices

Unit 8.2 Internet Security Best Practices

Unit 8.3 Exploring Storage and Expansion Devices

Unit 8.4 Exploring Power and Cooling

## IX. Computer Support and Backups

Unit 9.1 Basic Computer Support Concepts

Unit 9.2 Computer Backups

### X. Environmental and Safety Concepts

Unit 10.1 Safe interactions with Computers

## Laboratories:

- Lab 1- Hardware Components
- Lab 2- Motherboards, Ports, Slots and Parts
- Lab 3- My Local Network
- Lab 4- Wireless and Wired Standards
- Lab 5- Social Engineering Attack
- Lab 6- Discover your own risky behavior

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## **Homework Labs:**

- Homework Lab 1- Motherboard and Components
- Homework Lab 2- Display Devices
- Homework Lab 3- Router Configuration and Network

### **Evaluation Criteria**

CRITERIA	Grade total
Laboratories 1-3	100
Laboratories 4-6	100
Homework Labs 1-4	100
Attendance	100
Total	400

## **EDUCATIONAL RESOURCES**

- Docter, Q. (2019). *CompTIA IT Fundamentals Study Guide: Exam FC0-U61*. (2<sup>nd</sup> Edition). Indianapolis, Indiana. Sybex.
- http://passwordtech.edu20.org

### **NOTES**

**Reasonable Accommodation:** Any student who requires reasonable accommodation must request them at the beginning of the course or as soon acquire the required knowledge that through the Professor in charge and be notifying the Academic Director.

**Honesty, fraud, plagiarism:** Dishonesty, fraud, plagiarism and any other inappropriate behavior about the student's academic performance, constitute violations of the catalog of the institution, its Rules of Conduct and Duties of Student. Major infractions, as provided in the catalog may result in the suspension of the institution for a defined time or permanent expulsion as stipulated in the Rules of Conduct and Duties of Student.