



Password Technical College
44 Calle Dr. Santiago Veve
San Germán, PR 00683
<http://passwordtech.edu20.org>

Syllabus

GENERAL INFORMATION

Course Title: IT Fundamentals Laboratory

Code: CCNL 1000

Contact Hours: 56 Hours

Academic Term: February 7, 2022 – March 14, 2022

Professor: Joel Vargas Ramos

E-Mail: jvargas@passwordpr.com

COURSE DESCRIPTION

Successful students will have the knowledge required to assemble components based on customer requirements, install, configure and maintain devices, PCs and software for end users, understand the basics of networking and security / forensics, property and safely diagnose, resolve and document common hardware and software issues, apply troubleshooting skills, provide appropriate customer support, and understand the basics of virtualization, desktop imaging, and deployment.

OBJECTIVES

This course will teach the student the fundamental principles of installing, configuring, and troubleshooting PC, mobile, printer, and networking device hardware and help you to progress a career in PC support. It will prepare the student take the CompTIA FC0-U61 exam by providing 100 coverage of the objectives and content examples listed.

THEMATIC CONTENT

The following concepts and operations are discussed below:

- I. Core Hardware Component (Introduction)**
 - Introducing Internal Components
 - Exploring Motherboards, Processors and Memory
 - Exploring Storage and Expansion Devices
 - Exploring Power and Cooling

- II. Peripherals and Connectors**
 - Audio, Video and Printers
 - Input Devices
 - External Storage and other Connectors

- III. Troubleshooting Method and Operating Systems**
 - Operating System Fundamentals
 - Navigating an Operating System

- IV. Networking Technologies and Wireless Routers**
 - Connection Types and Features
 - Network Connectivity Essentials
 - Setting Up a SOHO Router

- V. Network Sharing and Storage**
 - Local Network Sharing
 - Web Based Sharing and Access

- VI. Security Threats**
 - Understanding Hacking
 - Understanding Security Threats

- VII. Software Applications**
 - Common Software Applications and File Types
 - Software Management Best Practices

- VIII. Security Best Practices**
 - Computer and Network Security Best Practices
 - Internet Security Best Practices
 - Exploring Storage and Expansion Devices
 - Exploring Power and Cooling

- IX. Computer Support and Backups**
 - Basic Computer Support Concepts
 - Computer Backups

Laboratories:

- Lab 1: Research Computer Components
- Lab 2- Computer Disassembly
- Lab 3- Disassembly Desktop Computer
- Lab 4- My Local Network
- Lab 5- Wireless and Wired Standard
- Lab 6- Motherboard, Ports, Slots and Parts
- Lab 7- Social Engineering Attack
- Lab 8- Boot the Computer
- Lab 9- Diagnostic Software
- Lab 10: Discover your own risky behavior

Homework Labs:

- Homework Lab 1- Motherboard and Components
- Homework Lab 2- Display Devices
- Homework Lab 3- Router Configuration and Network

Evaluation Criteria

CRITERIA	Grade total
Laboratories 1-3	100
Laboratories 4-6	100
Laboratories 7-10	100
Homework Labs 1-4	100
Attendance	100
Total	500

EDUCATIONAL RESOURCES

- Docter, Q. (2019). *CompTIA IT Fundamentals Study Guide: Exam FC0-U61*. (2nd Edition). Indianapolis, Indiana. Sybex.
- Neo LMS (2020). IT Fundamentals. *passwordtech.edu20*.

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NOTES

Reasonable Accommodation: Any student who requires reasonable accommodation must request them at the beginning of the course or as soon as they acquire the required knowledge through the Professor in charge and be notifying the Academic Director.

Honesty, fraud, plagiarism: Dishonesty, fraud, plagiarism and any other inappropriate behavior about the student's academic performance, constitute violations of the catalog of the institution, its Rules of Conduct and Duties of Student. Major infractions, as provided in the catalog may result in the suspension of the institution for a defined time or permanent expulsion as stipulated in the Rules of Conduct and Duties of Student.